



Iowa Department of Human Services

Terry E. Branstad
Governor

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Director

8/05 /14

Date Complaint Received:	07/09/14
Complaint Received By:	Click here to enter text.
Provider Name and Location:	Ruth Byrd and Bill Byrd, 052223 Balsam Ct Iowa City Provider Number: 23353

Complaint: Provider was caught sleeping one afternoon. Children were running around and the provider, (Ruth) was sleeping on sofa. A person was there about 3 minutes and provider did not know. Provider woke up because child saw the person and hollered MOMMY, thus waking up the provider. Provider is a C 2 and only one time has this person seen the husband, (co-provider) in the home. There were more than 8 children present when she (Ruth) would be in the home alone with the children.

Rule Basis: 110.5(9)a Gives careful supervision at all times.

Findings: Unannounced home visit on 7-15-14 early afternoon. Both providers were outside watching and playing with the younger children. The older children were still napping. Provider, (Ruth), said on the day she believes is in question, she was lying on the sofa but she states she was not asleep. Bill said he was in the bathroom on that day when the parent arrived. Ruth said she was startled because her families just walk in to the home. The parents do not knock. In their program they use only the lower level of the home which is a walk out ranch. The parents come down and just walk in using the walk out patio door. She said she was not expecting the parent at that time, so it startled her she denied again that she was asleep. Providers deny either of them sleep when the children are present. Providers stated if they have 8 children then they are both present to care for the children. Ruth said there are times at the beginning or end of the day if they are at 8 or less children present she will send Bill upstairs, since she does not need him if there are only 8 children in care.

Follow up unannounced home visit on 7/29/14 to complete the compliance report. Worker arrived over the lunch hour. The older children were eating lunch and watching a TV show. The younger children were still napping. Ruth was in the lower level with the children and Bill was upstairs according to Ruth using the restroom. He came down shortly after I arrived. They got the older children down for a nap and once they were asleep they then took the younger children outside to play. They would check in on the older children every 20 minutes. Both providers interacted with the children during both visits, directing their play, reading them books, waking children up or settling children down for naps, or making their lunches.

Resolution: After observation of the home and interviews with the providers there is nothing to verify the complaint.

If you have any questions regarding this matter feel free to contact me at 319 892-6826 or email address lwesbro@dhs.state.ia.us.

Sincerely,

Lisa Wesbrook
Social Worker

Irene Holzwarth
Social Work Supervisor